



Terms of Service

I am really looking forward to working with you! Please read everything here to make sure we are on the same page. Note that my services are advisory and facilitative in nature. Your progress and results will depend on many factors, including the current job market, competition for positions, your interview skills, and your level of effort throughout the process.

Coaching is a partnership between the coach and the client in a thought-provoking and creative process to inspire the client to maximize personal and professional potential. While I have years of experience helping teens and young adults successfully work towards their career & educational goals, there are a lot of factors that go into being successful in the process and I cannot guarantee any job placement, acceptance to colleges or educational programs, or major transformations. Throughout the time we are working together, the following expectations should be kept in mind.

I plan to be responsible for:

- Maintaining consistent and timely communication with you.
- Assisting you in setting realistic goals and developing a Customized Action Plan to achieve them.
- In partnership with you, ensuring that the steps of the Customized Action Plan are clear and reachable.
- Providing specific Weekly Action Items to you to be completed between sessions.
- Providing ongoing support and encouragement.
- Being on time and prepared for Coaching Sessions.
- Giving at least 24 hours notice for any cancellations.
- Providing resources, including recommendations for additional support when needed.

Confidentiality: This coaching relationship, as well as all information (documented or verbal) that you share with me as part of this agreement, is bound to confidentiality. I agree not to disclose any information pertaining to you without your written or verbal consent. Confidential information does not include information that is required by law to disclose. Please note that I am a mandated reporter in the State of Maryland for suspected cases of child abuse or neglect.

You (Client) are responsible for:

- Maintaining consistent and timely communication with me.
- In partnership with me, ensuring that the steps of the Customized Action Plan are clear and reachable.
- Making your best effort to follow the collaborative Customized Action Plan and communicating any challenges to me.
- Completing work between Coaching Sessions.
- Submitting your own employment applications or school applications.
- Completing Weekly Action Items discussed during Coaching Sessions.
- Informing me of any factors that may impact reaching your goals and be willing to try to improve skills as recommended.
- Being on time and prepared for Coaching Sessions.
- Giving at least 24 hours notice for any cancellations.

Please note that my coaching services are not a substitute for professional medical advice, diagnosis, or treatment, if needed. I am not a licensed therapist, psychologist, psychiatrist, counselor, or medical professional.

While I offer guidance in areas such as personal development, college and career readiness, goal setting, and problem-solving, coaching is not a replacement for mental health counseling or therapy. If you have concerns about your mental or physical health, I strongly encourage you to consult with a qualified healthcare professional. I do not provide medical diagnoses, prescribe medications, or offer treatment for mental health conditions.

I'm excited to work with you as you move toward your goals! Please don't hesitate to reach out with any questions or concerns.

Happy Trails,
Maisie Lynch

Comprehensive Academic & Career Coaching

Tailored support to help you navigate education, career planning, and skill development with confidence.

- ☐ **Hourly Coaching:** \$199
- ☐ **Aspiring Achievers:** \$249
- ☐ **Write Track Express:** \$499
- ☐ **Accelerated Pathfinders:** \$1599



Agreement Terms
By signing below, you agree to the terms outlined in this agreement. All services must be prepaid. Either party may cancel this agreement with at least one week's notice before the next scheduled session.

Refund requests must be submitted in writing. Refunds will not be issued for services already provided. Unused coaching sessions are refundable at a rate of \$100 per hour. Additional coaching sessions may be purchased at \$129 per hour for Accelerated Pathfinders package holders.

Payments should be made online at www.rainbowconnector.com/payment-page unless alternative arrangements are agreed upon.

This agreement is between Rainbow Connector, LLC and the Client.

Client's Name

Client's Signature

Phone Number

Date